

So, You want to return it...

We're sorry it turned out this way, but we respect your choice.
Please complete the form below to return your ONE:ITEM.
You have 14 days from the date of purchase to do so.
Remember that we only accept unused items with tags.

Order number

First Name

Last Name

Reason for return

1. I don't like it.
2. I don't like the quality.
3. It doesn't fit me.
4. This is not the one i ordered.
5. Other (write below).

Which item do you want to return (if you order multiple items)

Your money will be returned in the same form in which you made the payment.
If you want otherwise, enter your bank account number below.

Country
code

Bank account number

Statement necessary to complete the return

- I declare that I am aware of the conditions for returning the goods specified in the Regulations of the Store available at www.oneitem.eu

Your signature

And that's all. Now pack the completed form together with the item you want to return and send or bring it to us at the following address:

ONE:ITEM Sp. z o. o. Czardasza 18/11, 02-169 Warsaw, POLAND

If you have any questions related to the return, write to us at:
hello@oneitem.eu We will be happy to help!